



MEMBER PRIVILEGES & CONDITIONS

We look forward to serving you as an EASY NEXT STEPS member. Your membership and the privileges and conditions of membership are described below. If you have any questions, please go to our website at www.EASYNEXTSTEPS.com and contact us through our live chat service or call us at (403) 879-2912.

MEMBERSHIP

- Membership is available to all qualifying individuals 18 years of age and over.
- EASY NEXT STEPS reserves the right to refuse membership to any applicant and membership is revocable without cause.
- Membership is subject to any and all rules adopted by EASY NEXT STEPS including our privacy policies and practices, and they may be amended from time to time without notice.

MEMBERSHIP AND FEES

- Membership fee is for one twelve (12) month period from the date of enrollment.
- You will be required to use your EASY NEXT STEPS membership ID and password when entering the member only sections of the EASY NEXT STEPS website.
- Memberships may be terminated at EASY NEXT STEPS' sole discretion.
- Memberships are not transferable.

RENEWING YOUR MEMBERSHIP

- When you renew your membership, you continue to use your membership referral code, ID, and password.
- Memberships will be automatically renewed and paid for on the renewal date using the credit card information provided by the member and on record with EASY NEXT STEPS.

CANCELLATION

- Your request to discontinue your membership must be emailed to Members@EasyNextSteps.com.
- If a member makes a request to cancel their PLUS or PRO membership, and they have made an inquiry or request for a service and/or purchased a service, their membership fee will not be refunded.
- If a member cancels their PLUS or PRO membership within the first 30 days of upgrading, and they have not made an inquiry or request for a service and/or purchased a service, their membership fee will be refunded.
- Upon cancellation, all unpaid referral rewards owed to the member will be paid by Easy Next Steps via e-Transfer within thirty (30) business days.
- If payment for membership renewal is not received by EASY NEXT STEPS on the due date, EASY NEXT STEPS will continue the membership for a grace period of no more than fourteen (14) calendar days after the due date. If full payment of outstanding membership fees is received within the fourteen (14) day grace period, the membership will be renewed for the next year. If payment has not been received in full by the end of the fourteen (14) day grace period, Easy Next Steps will discontinue the membership, the member ID will be terminated, and all unpaid referral rewards will be e-Transferred to the former member.
- Upon cancellation or termination of membership, the member forfeits all future referral rewards associated with the canceled or terminated member ID. All future referral rewards associated with the terminated member ID will be paid to EASY NEXT STEPS.

RESALE OF SERVICES AND PRODUCTS

- All services and products purchased by the member will not be used for resale.

GENERAL PRIVACY POLICY

- We respect your right to privacy. Our Privacy Policy outlines our policies and practices in detail. Please obtain a copy of our Privacy Policy located at www.EASYNEXTSTEPS.com.