



MEMBER PRIVILEGES & CONDITIONS

We look forward to serving you as an EASY NEXT STEPS member. Your membership and the privileges and conditions of membership are described below. If you have any questions, please go to our website at www.EASYNEXTSTEPS.com and contact us through our live chat service, or call us at (403) 879-2912.

MEMBERSHIP

- Membership is available to all qualifying individuals 18 years of age and over.
- EASY NEXT STEPS reserves the right to refuse membership to any applicant and membership is revocable without cause.
- Membership is subject to any and all rules adopted by EASY NEXT STEPS including our privacy policies and practices, and they may be amended from time to time without notice.

MEMBERSHIP AND FEES

- Membership fee is for one twelve (12) month period from the date of enrollment.
- You will be required to use your EASY NEXT STEPS membership ID and password when entering the member only sections of the EASY NEXT STEPS website.
- Memberships may be terminated at EASY NEXT STEPS' sole discretion.
- Memberships are not transferable.

RENEWING, ADDING OR DELETING PAYMENT CARDS

- The primary member must authorize renewal or membership changes, including additions or deletions, and is responsible for the membership.
- You will receive a renewal notice by email. Renewal fees are due on or before your renewal date. You may pay your renewal fee online at www.EASYNEXTSTEPS.com.
- When you renew your membership - you continue to use your membership referral code, ID, and password.

CANCELLATION

- Your request to discontinue your membership must be emailed to Members@EasyNextSteps.com.
- If a member cancels their membership, their membership fee will not be refunded, but all outstanding referral fees owed to the member will be paid by e-Transfer within thirty (30) business days.
- If payment for membership renewal is not received by EASY NEXT STEPS on or before the due date, EASY NEXT STEPS will suspend the membership on the day following the due date. The member ID will be suspended for seven (7) days, or until payment is received within those seven (7) days. If full payment of outstanding membership fees is received within those seven (7) days, the member ID will be reactivated. If payment has not been received in full after seven (7) days, the membership and member ID will be terminated and all outstanding referral fees will be e-Transferred to the former member.
- Upon cancellation or termination of membership, the member forfeits all future referral revenue associated with the canceled or terminated member ID. All future referral fees associated with the terminated member ID will be paid to EASY NEXT STEPS.
- If any legal action is brought by or on behalf of EASY NEXT STEPS to collect payment, the member will be liable for reasonable fees and costs of collection.

SALES AND USE TAXES, AND RESALE CERTIFICATES

- The member agrees to pay EASY NEXT STEPS any sales, excise, use or ad valorem tax that is imposed on the sale price of the items purchased. The member agrees that in the event they fail to pay EASY NEXT STEPS such tax, they will hold EASY NEXT STEPS harmless and indemnify EASY NEXT STEPS from any claim, loss, assessment or expense occasioned by such non-payment. In addition, EASY NEXT STEPS membership will be subject to immediate forfeiture.
- All services and products purchased by the member will not be used for resale.

GENERAL PRIVACY POLICY

- We respect your right to privacy. Our Privacy Policy outlines our policies and practices in detail. Please obtain a copy of our Privacy Policy located at www.EASYNEXTSTEPS.com.